

Code of Conduct

The Winter Park Library strives to provide the highest level of service to all library users.

Behavior becomes unacceptable when it interferes with this mission, compromises the rights of others, causes damage to the building or equipment, or causes injury to oneself or others.

Those willing to cease the unacceptable behavior may be allowed to stay. Those unable to abide by the Winter Park Library's Code of Conduct will be asked to leave. If necessary, the authorities will be called.

Parents or guardians are responsible for the conduct and safety of persons under their care and may not leave the persons under their care unattended.

Persons who are knowingly sick with a condition that may be contagious (such as COVID) should not put Library staff or patrons in jeopardy and should refrain from using the Library's physical facilities until such a time as they are no longer contagious.

Behavior, including but not limited to the following, is unacceptable and prohibited:

- 1. Failure to comply with or ignore a directive of a Library staff member.
- 2. Inappropriate, abusive, boisterous, vulgar, or disruptive language or behavior while inside the Library.
- 3. Entering and/or using the Library without a shirt or shoes.
- 4. Sleeping, reclining, laying down, and smoking or use of electronic cigarettes or vaping devices inside the Library.
- 5. Bringing animals, except service animals, into the Library.
- Bringing personal items into the Library that collectively exceed 22" x 14" x 15" in size. This includes bedding. Blankets for small children are acceptable.
- 7. Creating a nuisance to other users or staff due to hazardous or offensive bodily hygiene while inside the Library.
- Bringing in food items (excluding food served at Library-sponsored classes and events) that may be considered by Library staff to present possible harm to Library materials or furnishings are not permitted inside the Library.

- 9. Knowingly and intentionally entering or using staff-only workrooms, offices, or other prohibited areas while inside the Library.
- 10. Inappropriate use of Library equipment, furniture, and restrooms, (including bathing and loitering) is not permitted.
- 11. Use of bicycles, skates, skateboards, recreational scooters, and items of a similar nature inside the Library.
- Inappropriate use of the Youth Services study areas on the second floor of the Library (access to Youth Services study areas is restricted to youth and their parents or caregivers only.)
- 13. Soliciting or panhandling.
- 14. Inappropriate use of library or personal technology, including, but not limited to: using the Internet for illegal or inappropriate purposes, or displaying, sending, or printing obscene or illegal materials; or damaging, altering, or tampering with or the intentional downloading of damaging or malicious software.
- 15. Engaging in conduct that poses or is reasonably believed to pose an immediate threat to the safety of Library staff or patrons. Such conduct includes, but is not limited to, threatening of physical harm or unwelcome touching.
- 16. Failing to abide by federal, state, or local laws, rules, or regulations.

